



Department
for Work &
Pensions

DWP Central Freedom of Information Team
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6-12 Tothill Street
London
SW1H 9NA

Jamie Thunder
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freedom-of-information-request@dwp.gov.uk

[DWP Website](#)

Our Ref: FOI2023/66627

Date: 21 September 2023

Dear Jamie Thunder,

Thank you for your Freedom of Information (Fol) request received on 31 August. You wrote:

“Of Tax Credit claimants sent Migration Notices under the managed migration process to Universal Credit up until the end of March 2023, whose claim was closed without them making a claim to Universal Credit, what was a) the mean b) the median and c) the aggregate annual value of those legacy awards?”

DWP Response

We confirm that we do hold the information you have requested.

Parliament, through the Welfare Reform Act 2012, made for provision for the closure of tax credits and transitional arrangements for those making a claim for UC when required to do so. And in common with social security, since its inception, recipients are required to make a claim for benefit. None of the claimants whose claim was terminated, not having made a claim to UC, have contacted HMRC to complain.

A copy of the information is provided below.

Amongst the 770 Tax Credit claimants sent a Migration Notice between November 2022 and end of March 2023 and whose Tax Credit claim was closed, the table below shows the latest data held on annual Tax Credit award amounts:

Mean	£3,600
Median	£2,900
Total aggregated amount	£2.79m

Source: Move to UC official statistics data and Legacy to Universal Credit analytical dataset

Notes:

The Legacy 2 UC database brings together data from (i) DWP benefits, (ii) Housing Benefit from Local Authorities, and (iii) Tax Credits from HMRC.

If you have any queries about this letter, please contact us quoting the reference number above.

Yours sincerely,

DWP Central Freedom of Information Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwp.gov.uk or by writing to: DWP Central FoI Team, Caxton House, 6-12 Tothill Street, London, SW1H 9NA.

Any request for an internal review must be received by us within 40 working days of the date of this letter. Please note we are not obliged to provide a review if it is requested after more than 40 working days.

If you are not content with the outcome of the internal review, you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Website: [ICO FOI and EIR complaints](#) or telephone 0303 123 1113